

Your Leather Care Document

Please complete your leather care program registration form and forward immediately to:

Total Furnishing Care



Ultimate[®]

CAUTION: Never move furniture by the arm rests as this may result in serious damage.



leather care plus

PLACE
STAMP
HERE

Total Furnishing Care
PO BOX 287
ENDEAVOUR HILLS VIC 3802

"because leather doesn't care for itself"

Practical Tips in Caring for Your Leather Furniture

- Remember to rotate your cushions, and to vacuum your furniture regularly.
- Always place your furniture away from direct sunlight and heat sources as this may result in fading or cracking.
- Attend to any spillages, ink marks or stains immediately to prevent them from 'setting in'. Absorb any spillages into a dry cloth and avoid harsh rubbing.
- Ensure your pets keep off your furniture at all times to avoid damage.
- Never sit on your furniture with wet clothing, particularly after swimming either at the beach or in pools as this may severely damage your leather top coating and colour.
- Always pre-test any products used in leather care in an inconspicuous area to ensure colour fastness and that the products do not adversely affect the leather.
- Report any accidental damage immediately.
- Caution: Non colour-fast clothing and cushions can result in dye transfer which is exempt from this program.

TOTAL FURNISHING CARE
P.O. Box 287
Endeavour Hills VIC 3802
Phone: (03) 9209 8109



Your Leather Care Program

'Because Leather doesn't care for itself!'

Welcome to... *Ultimate*[®] leather care plus

Thank you for choosing *Ultimate Leather Care Plus*, Australia's ultimate stain and accidental Rips, Cuts, Tears and Cigarette Burns Protection Program for new leather.

Please take the time to inspect your furniture to ensure that it is free of damage and stains, read the following important information and complete your Program Registration form immediately.

Ultimate Leather Care Plus Protection Program is the most effective leather protection program available and allows you to enjoy the unique beauty of leather whilst providing protection against household spillages and stains.

Ultimate Leather Care Plus is designed to help reduce the wearing effects of dirt, grime and body oils, and enhances the durability of top-coated leather, helping to maintain softness and pliability. Regular use of these products provided will help improve the life expectancy and overall appearance of your leather, and restore the vital nourishing and conditioning your leather requires.

Top-coated leather cared for with *Ultimate Leather Care Plus* products will resist household spillages and stains for 5 years, provided the application, after care and maintenance instructions have been strictly adhered to. Should *Ultimate Leather Care Plus* fail to work as promised, then the area of stained leather shall be professionally cleaned at NO cost to you (this shall be the full extent of the Total Furnishing Care Stain Protection Warranty).

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|--|------------------------------|------------------------------------|----------------------|
| Leather Maxi Kit (7-9 seats) | Leather Shampoo 2 x 250ml | Nourisher & Protector 2 x 250ml | Ink Remover 125ml |
|--|------------------------------|------------------------------------|----------------------|

| | | | |
|---|------------------------------|------------------------------------|----------------------|
| Leather Large Kit (1-6 seats) | Leather Shampoo 1 x 250ml | Nourisher & Protector 1 x 250ml | Ink Remover 125ml |
|---|------------------------------|------------------------------------|----------------------|

Ultimate Leather Care Plus Protection Kit

It is advisable to always pre-test any products used in leather care in an inconspicuous area to ensure colourfastness and that the products do not adversely affect the leather. Use of any other products will void this Warranty.

Ultimate Leather Care Plus products are NOT to be used on nubuck, suèded, full aniline or sensitive leathers.

Ultimate Leather Care Plus Rips, Tears, Cuts & Burns Program

In addition to our 5 Year stain protection program, should your new leather furniture be affected by Accidental Rips, Cuts, Tears and Cigarette Burns (in that same period of time), Total Furnishing Care shall repair, recover or replace the accidentally damaged area (at their discretion) at NO cost to you, provided you have adhered to the application, after care and maintenance instructions.

All Accidental Rips, Cuts, Tears and Cigarette Burns must be reported to Total Furnishing Care immediately (within 5 days) and the furniture NOT used until all repair work has been carried out.

Should the original leather be unrepairable or unavailable for any reason, the customer shall be granted the right to a refund of the full purchase price of their *Ultimate Leather Seal Plus Program* or the opportunity of choosing an alternative leather (of similar dollar value per square metre as the original) for the professional recovering of the damaged area. Total Furnishing Care cannot guarantee the exact colour match due to variations in dye lots (This shall be the full extent of the Total Furnishing Care Accidental Rips, Cuts, Tears and Cigarette Burns Protection Program).

All work shall be carried out exclusively by persons approved by Total Furnishing Care. The customer shall be responsible to arrange for the delivery and collection of any furniture to our appointed repairers.

Only one claim shall be permissible for any seating position under this program and in the event of any item of furniture being replaced (at the discretion of Total Furnishing Care), ownership of the original item of furniture shall pass to Total Furnishing Care. No future claim made in relation to the repaired or replaced article shall be applicable.

In the event of any claim being made in this program, evidence of the original proof of purchase of our program will be required, a contact telephone number, your program number, original place of furniture purchase, and information as to how the damage was caused. This is an Australia-wide warranty and is not transferable.

It is a condition of this agreement that the Application, Care and Maintenance Instructions provided be maintained in accordance with our recommendations. Never move furniture by the arm rests or near rests as this may result in serious damage.

After Care Instructions and Stain Removal Procedures

- Should spillages occur please ensure that all stains are attended to immediately to prevent the possibility of any stains 'setting in'.
- Absorb any spillages immediately with a clean cloth or paper towel. Avoid rubbing and blot the area of the spillage. Most household spillages and stains can be easily absorbed and removed.
- Should you require further assistance, please contact Total Furnishing Care on (03) 9209 8109.

The following Exclusions are applicable to this Program

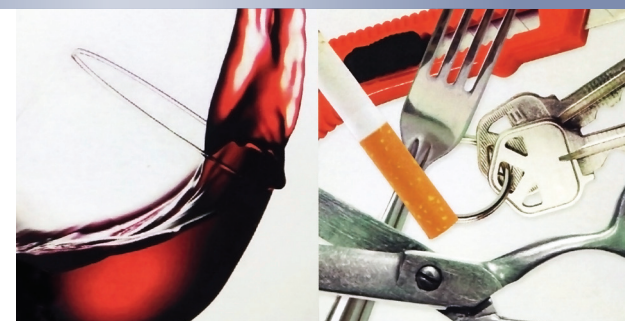
Damage which has been caused during transportation, delivery or mishandling*, damage that is covered by existing insurance policies or manufacturer's warranties, damage as a result of deficiencies in the manufacturing process of the leather, damage caused by animals, damage caused by everyday use, such as: general wear and tear, general soiling or cracking, fading, peeling, colour or dye transfer, surface scratches or scuff marks and mould. Furniture that is of commercial or rental use, damage caused by malicious intent or negligence, failure to carry out application, after care and maintenance instructions provided and damage caused by any external sources or influences.

* **CAUTION** : includes moving your lounge by any method that causes damage; eg. tears to arm or headrest areas by mishandling.

Should you require assistance, please contact Total Furnishing Care on (03) 9209 8109 or visit our website: www.tfc-online.com.au

CUSTOMER NUMBER: 00000

Please retain this copy as proof of your purchase and warranty.



Your leather care program document

Please fill out the form below and send to:
Total Furnishing Care

Ultimate[®] leather care plus

REGISTRATION FORM (must be completed in FULL)

Customer's Name

Address

Suburb Postcode

Phone

Date of Purchase

Type of Goods

Place of purchase:

**THIS WARRANTY MUST BE POSTED
WITHIN 14 DAYS TO BE VALIDATED.**

CUSTOMER NUMBER: 00000

Please use the reverse side of this form to post to
Total Furnishing Care
or visit our website: www.tfc-online.com.au



proudly Australian made!