

Your Fabric Care document

Please complete your program registration
form and forward immediately to:
Total Furnishing Care



CAUTION: Never move furniture by the arm rests as this
may result in serious damage.



Ultimate[®]

fabric care plus

Important information in caring for your furniture

- Remember to rotate your cushions, and to vacuum your fabric furniture regularly.
- Always place your furniture away from direct sunlight and heat sources as this may result in fading and heat or fire damage.
- Always attend to any spillages, ink marks or stains immediately to prevent from 'setting in'. Absorb any spillages into a dry cloth and avoid rubbing.
- Ensure your pets keep off your furniture at all times to avoid damage.
- Never sit on your furniture with wet or non-colourfast clothing, particularly after swimming either at the beach or in pools as this may severely damage your fabric or result in colour/dye transfer, which is exempt from this program.
- Always pre-test Ultimate Fabric Care products in an inconspicuous area to ensure colour fastness and that the products do not adversely affect the fabric.
- It is important to report any accidental damage immediately.



Your 5-year Fabric Care Program

Please contact us on (03) 9209 8109 or
visit our website: www.tfc-online.com.au
should you require assistance.

TOTAL FURNISHING CARE
P.O. Box 287
Endeavour Hills VIC 3802
Phone: (03) 9209 8109

PLACE
STAMP
HERE

"the Ultimate protection"

Total Furnishing Care
PO BOX 287
ENDEAVOUR HILLS VIC 3802

*It's the 'Ultimate[®]' peace of mind
protection you deserve!*

Welcome to... *Ultimate*[®] fabric care plus

Thank you for choosing Ultimate Fabric Care Plus, Australia's Ultimate Stain and Accidental Rips, Tears, Cuts and Cigarette Burns Protection Program for fabrics.

Please carefully inspect your furniture to ensure it is free of any damage or stains on delivery, read the following information and instructions, and complete your program registration form.

5 Year Stains Protection Program

Ultimate Fabric Care Plus allows you to enjoy the natural beauty, warmth and luxury of your fabric furnishings, whilst providing you with all the protection you need against permanent staining and spotting.

Regular use of the products contained in our Ultimate Fabric Care Kits (in accordance with our instruction) will greatly assist you in maintaining the overall stylish appearance of furnishings.

Our unique Shampoos and Stain Spotters (scientifically designed for fabrics) make stain protection and removal a breeze!

Be sure to attend to all spillages and stains immediately to prevent them from setting in.

Should Ultimate Fabric Care Products fail to work as promised and provided the after care instructions have been strictly adhered to, then the area of stained fabric will be professionally cleaned at No Cost to you.

Ultimate Fabric Care Plus does not eliminate the necessity to have your furnishings professionally cleaned to remove general soiling and reduce the abrasive effects of inground dirt.

Many fabric manufacturers recommend annual professional cleaning to correctly maintain your furnishings.

Total Furnishing Care cannot be held responsible for failure to pre-test any cleaning or care product prior to use.

5 Year Accidental Rips, Tears, Cuts and Cigarette Burns Program

In addition to our 5-Year Stain Protection Program, should your fabric be affected by Accidental Rips, Tears, Cuts and Cigarette Burns, Total Furnishing Care will arrange (at their discretion) the repair, recovery or replacement of the accidentally damaged area at NO cost to you, providing you have adhered to our after care instructions (this shall be the full extent of the Total Furnishing Care Rips, Tears, Cuts and Cigarette Burns Program.)

Should you require further assistance, please contact Total Furnishing Care on (03) 9209 8109.

After Care Instructions and Stain Removal Procedures

Water-based Drink and Food Spills

A. Please ensure that all stains are attended to immediately to prevent the possibility of any stains 'setting in'.

B. Absorb any spillages immediately with a clean cloth or paper towel. Avoid rubbing and just blot the area of the spillage.

C. Should any residue remain, please refer to the instructions on our Ultimate Fabric Care Everyday Cleaner and follow our Stain Removal Procedures.

Failure to attend to spillages and stains immediately and to carry out our cleaning instructions may invalidate this warranty.

Please keep any moisture used in cleaning to an absolute minimum at all times to avoid any possibility of water staining.

Always pre-test any spot cleaning solutions in a hidden area for colour fastness.

Once the stain has been successfully removed, allow the fabric to dry completely prior to re-applying Ultimate Fabric Seal Protector.

Grease, Semi-solid & Oil-based Stains

A. Please ensure that all stains are attended to immediately to prevent the possibility of any stains 'setting in'.

B. Always pre-test any spot cleaning solutions in a hidden area for colour fastness.

C. Carefully scrape off any solids with a blunt instrument and absorb any spillages immediately with a clean cloth or paper towel. Avoid rubbing and just blot the area of the spillage. Should any residue remain, please refer to the instructions on our 'Ultimate Ink & Spot Remover' for Stubborn Stains and follow the stain removal procedures. Do NOT allow the stain to 'set in'.

Should you require any further assistance, please contact Total Furnishing Care on (03) 9209 8109 or www.tfc-online.com.au.

Do NOT use on non-fabric products or silk.

Use of other products will void this warranty.

CUSTOMER NUMBER: 00000

Please retain this copy as proof of your purchase and warranty.

Rips, Tears, Cuts & Cigarette Burns Program

All Accidental Rips, Cuts and Cigarette Burns must be reported to Total Furnishing Care immediately (within 5 days) and the furniture NOT used until all repair work has been carried out.

Should the original fabric not be available for any reason, the customer shall be granted the right of a refund of the full purchase price of their Ultimate Fabric Program or the right to choose any alternative fabric (of similar dollar value per square metre as the original) for the professional recovering of the damaged area. Total Furnishing Care cannot guarantee the exact colour match due to variations in dye lots (This shall be the full extent of the Total Furnishing Care Accidental Rips, Cuts, Tears and Burns Protection Program).

All work shall be carried out exclusively by persons approved by Total Furnishing Care. The customer shall be responsible to arrange for the delivery and collection of any furniture to our appointed repairers if required.

Only one claim shall be permissible for any single seating position under this program and in the event of any item of furniture being replaced (at the discretion of Total Furnishing Care), ownership of the original item of furniture shall pass to Total Furnishing Care. No future claim made in relation to the repaired or replaced article shall be applicable.

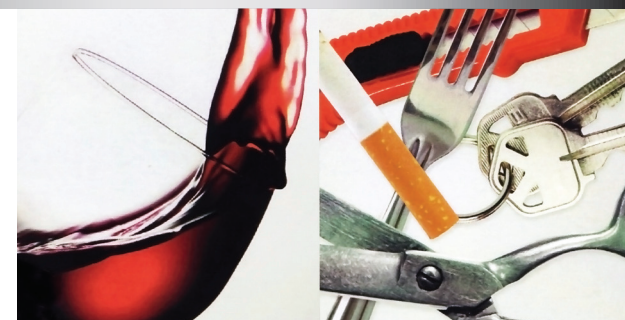
In the event of any claim being made in this program, evidence of the original proof of purchase of our program will be required, a contact telephone number, your guarantee number, original place of furniture purchase, and information as to how the damage was caused. This is an Australia-wide warranty and is not transferable.

It is a condition of this agreement that the Application, Care and Maintenance Instructions provided be maintained in accordance with our recommendations.

The Following Exclusions are Applicable to this Program

Damage which has been caused during transportation, delivery or caused by moving your furniture incorrectly in any way, deliberate or willful damage, damage that is covered by existing insurance policies or manufacturer's warranties, damage that occurs as a result of deficiency in the manufacturing process of the furniture or fabric, colour or dye transfer, damage caused by animals, damage to stitching (or stitching coming undone), damage caused by everyday use (such as general wear and tear, general soiling or fading), furniture that is of commercial or rental use, damage caused by malicious intent or negligence (such as multiple unattended to stains and cigarette burns), failure to carry out after care and maintenance instructions provided and damage caused by any external sources or influences.

Caution: Do NOT move your fabric furniture by the arm or head rests.



Your 5-year program document

Please fill out the form below and send to:
Total Furnishing Care

Ultimate[®] fabric care plus

REGISTRATION FORM (must be completed in FULL)

Customer's Name

Address

Suburb Postcode

Phone

Date of Purchase

Type of Goods

Place of purchase:

**THIS WARRANTY MUST BE POSTED
WITHIN 14 DAYS TO BE VALIDATED.**

CUSTOMER NUMBER: 00000

Please use the reverse side of this form to post to
Total Furnishing Care
or visit our website: www.tfc-online.com.au



proudly Australian made!